



Information Pack

'Unfold Your Myth'

Rumi

Welcome to the Southern most peninsular of the Lycia - *the land of light*.

Cloaked in history, rich with culture and endowed with breath-taking natural beauty, Kalkan could be the start of your story or the place you lay down your load to find yourself.

'Hoş geldiniz'

Here's where we want to make sure you have all the essential information you need before you set off on your Tera Mare's Overseas Collection Holiday. So if there's anything at all that we've missed out, do get in touch. We will also try to leave a copy at the villa you are staying at.

BEFORE YOU ARRIVE

There are two important things that you have to note before you arrive.

Transportation to the villa: There are no postcodes in Kalkan and is difficult to find a location based on an address. Our partner transport company which we use for all our airport transfers know the location of all our villas. This is both convenient for us as for our Service Managers (who provide your meet and greet) work from 9am to 9 pm as well as for our guests, specially when most flights from UK and Europe arrive late at night or early morning. Outside of their working hours our partner transport company will meet you outside the arrival area (where the transport agents and taxi ranks are) displaying your name and will take you your villa and provide key access if our service manager(s) are not available. Our service manger will then provide our standard meet and greet in the morning (approx. 10am) after your arrival date.

Booking & payment for your airport transfers can be made on-line.

Any issues that may arise during your arrival, you can contact us directly.



If you make alternative arrangements for airport transfers or Car Hire and your arrival is outside the working hours, there will be a surcharge of 15 pounds for key drop-off between the hours of 9pm and 9am.

Check-in & Check-out: Our Check-in time is 3pm and our check-out time is 11am. This allows us a for hour gap to do a thorough clean. For your convenience, and where there are young children, if you require an early check-in or late-checkout please let us know in advance, and where available there is a surcharge.

MEET & GREET

Allow us to introduce you to our service managers. Our Service Managers work from 9am to 9 pm seven days a week. She or He'll be there to meet and greet you on your arrival; give you a quick tour of your holiday property; and make you feel generally welcome. In the event that your flight arrives very late at night or early morning, our service manager will show up to greet you in the morning.

It is a pleasure for us to share our homes with our guests. Please do treat as your home away from home. In order for us to release your security deposit within a week of your departure Please leave all items in their place for our damage control check. Courtesy for people arriving after you, please report any damages including breakages so we can replace them in a timely manner to avoid any complaints.

To make your stay as comfortable as possible, please make the most of our meet and greet service by asking our Service Manager lots of nitty gritty questions. They will also be giving you a general lowdown on the following...

Household appliances: How to use household appliances like the internet, washing machine, dishwasher, satellite TV, air-conditioner, House security system and safe (where available), location of oil lamps/candles/torch in the event of a power-cut and so forth.

TV/Satellite: Most of our villas are provided with TV sets (some with internet access) and most access to cable, or a Satellite systems where you can enjoy international films and news.

Garden Furniture: We do get occasional rains during the summer months. Please move soft cushion furnishings inside.



Air Conditioning units: In the Mediterranean region of Turkey we do not operate the air conditioning units below 22 degrees centigrade. Operating below this temperature overheats the motor and causes a burn out. Additionally do not operate the units when windows and doors are open as it will cause flooding of the unit. Last but not least DO NOT leave the units on when you vacate the villa.

Replenishing gas and drinking water: Where there's a water cooler, you will find a full cylinder of water provided. If you run out, please ask our Service Manager to order it for you or the care-taker. These cost 15 YTL, and can also be purchased at supermarkets, some which provide free delivery.

The hot water system: Now we endeavour to be as green as possible, so our system runs on solar energy. Although it's sufficient for a family there may be times when you'll want to switch to electricity for additional capacity, especially during cold weather. In such instances the electrical system should **NOT** be left on continually.

Phone and internet access: A courtesy pay as you go mobile phone is provided by the owners at some of our villas (please enquire). Top up credit can be purchased at a nearby Vodafone or Turkcell shop in Kalkan, and most supermarkets. Please ensure that the phone is topped up (as you found it) at the end of your stay, ready for our next guest. Free WIFI is provided. Our Service Manager will show you how to access it and provide you with the password.

Daily Villa maintenance: Daily Pool and garden maintenance times by the care-taker.

Sightseeing & Excursions: You'll be given the Location of Kalkan Marina, the nearest beaches and major touristic places to visit on the Lycian coast (most of this information is also provided on our website).

Local amenities: Directions to the nearest supermarkets and shops.

Entertainment: Information about our favourite restaurants, local entertainment and where to catch some live music in the town.

Transport: Taxi services and their contact details.

Banks/Postoffice:

Kalkan has lots of major banks and a post office, all of which have ATM/Cash Point machines. All the banks are located on Şehitler Caddesi.

Loyalty Discount scheme: as part of our scheme we offer discount for all our repeat guests. Please enquire.



OUR HOUSE KEEPER AND PROPERTY MAINTENANCE SUPERVISOR

Now meet our house keeper and Property Maintenance Supervisor. They're responsible for keeping things in order and running smoothly. Let's break this down...

Swimming pool and general maintenance: This involves cleaning the pool and terrace areas; monitoring the water balance and quality; as well as taking care of the Garden. Our Property Maintenance Supervisor makes daily visits early morning, so this is the time to catch him if something goes wrong. Now his English is quite basic, so please be patient, he will understand when you show him what the problem is; alternatively please contact our service manager.

Deliveries and replenishments: Where available, our Property Maintenance Supervisor can bring you fresh bread every morning, if requested. He can also deliver additional small items and groceries from town if you need them. However, this is not his job, so please do tip him accordingly. (Also note that most supermarkets and local shops have a delivery service.) He will also be replacing your gas tube and drinking water cylinder when required.

Cooking and cleaning: Our House keeper cleans the property before your arrival and after your departure. However, should you require any additional cleaning, or even cooking during your stay, please contact our Service Manager who will make arrangements accordingly. Alternatively, inform us before your arrival.

Maid service can be provided at an extra cost for light cleaning (which includes the making of beds, towels change, emptying of bins and tidying).

Additionally a thorough clean can be undertaken at an extra cost together with towels and bed linen change.

Restaurant Home Delivery and/or Cater-In Service: We appreciate that you have not come on holiday to cook. In order to allow you to enjoy your holiday - delivery and cater-in services can be provided by the nearby restaurant (details of which are available locally). Home Cooking by a trained chef is available on request.

WHEN YOU ARRIVE

We endeavour to make your arrival as welcoming and comfortable as possible. For this purpose we've made the following arrangements...

WELCOME PACK: A welcome Hamper is provided to allow you to settle in comfortably without having to rush to the shops as soon as you arrive and stocked with:

Water, Bread, milk, tea, coffee, sugar, seasonal fruit.

Home made pastry and a number of other lunch time snacks is made by our chef and can be ordered separately and is great during lunch when you are lounging around the swimming pool. Please enquire.



If there are specific items of food and drink you would prefer, please inform us prior to your arrival, and our service manager will make the necessary arrangements (for which you can pay directly on arrival).

Needful things: The kitchen is fully equipped with all the utensils you'll need. Note also that it's safe to use tap water for cooking. We provide hand soap, and toilet paper but please replenish the supply if it runs out and don't forget to bring your favourite shampoos, etc.

Bedding & Towels: Your beds will be freshly made up and ready for you to snuggle into as soon as you get in. Towels are also provided. All of our villas provide bath as well as separate pool towels. Please note that the **White** towels are intended for your use within the villa/apartment, while the **Coloured** towels are for use at the Beach and swimming pool.

WHEN YOU ARE LEAVING

We hope that by this time you would have had a wonderful holiday and are already planning to come back. But before you say goodbye, please bear the following in mind...

Keeping it tidy: Although our Housekeeper does a thorough clean before and after your departure, we do ask you to leave the property clean and tidy and everything in its place as you found it, before you leave us.

Proper places: To make life easier for other guests, please ensure that you leave all of the equipment you've used in its original place.

Breakages: To date, we've been successfully practicing an 'honesty policy' where guests inform us of any breakages or damages. In the event that something is broken or damaged during your stay, please inform us. To remedy the damage, you can simply replace it. Alternatively it will be deducted from your deposit.

Changeover/checkout: Guests are advised that check-in is at: 1500hrs, and checkout at 1100hrs (some villas may vary). However if on the rare occasion that guests show up early and/or the previous guests have left late, please bear with us and allow our house keeper to do her work.

Tips: By no means is it obligatory to leave a tip, but it is recommended. Our Service Managers and Property Maintenance Supervisor do work very hard to make our guests feel at home. So it's nice to show them you appreciate it.

SOME COMMON SENSE TIPS



Cheap and green: Unlike other rentals, our electricity and water charges are included in your rent, and we try to keep our prices very competitive. However, this can get tricky in the hot summer months with running air-conditioners and frequent showers. Not to mention, mother-nature pays for half of it. Please help us stay cheap and keep green by following a few simple tips...

- Please use air-conditioners only when necessary and in rooms (not below 22 degrees centigrade) you are occupying at that time
- Please keep all the doors closed when using air-conditioners, as open doors create condensation and water leakage
- Please switch off lights and air-conditioners when you're going out
- Please check water taps, so no water leakage occurs
- Treat our home as yours

Adverse weather: On a rainy day (which is rare) please bring in all seating cushions and sunbeds inside to avoid moulding, and eventual wet bums.

Love our Pool: If you have to use suntan lotion please shower before you get into the pool as suntan lotions will upset the balance of water and cause it to turn cloudy. If you have babies who like to swim, please ensure that they are wearing swimming nappies at all times.

LOCAL HANGOUTS AND MUST-SEES

This buzzing town has something on offer for everyone, and at all hours of the day and night. Winding cobbled streets, colourful shops and excellent harbour-side or roof terrace restaurants and bars are combined with stunning views that you will never tire!

The many roof terraces come alive the evenings, a time when Kalkan is at her significant best. You can dine by candlelight to the strains of jazz or classical music whilst admiring the stunning views across the tiled rooftops to the harbour and out to sea.

When you arrive, be sure to check our guest comment book and welcome pack folder for tips on stuff like recommended restaurants and local taxi services. Meanwhile, here's a little taster of what you can expect.

The Harbour: All along the marina are breezy restaurants and bars, Kick back and enjoy a meal or a drink by the sea. And as you do, watch the yachts and wooden gullets return from their day's voyage, jostling for mooring space. Relatively lively but on the more sophisticated side, the centre of the harbour is the focal point of Kalkan.

Dining: Among the many roof-top restaurants and bars on the Lycian peninsula, Kalkan perhaps offers the most stylish ambiance. Food is a fusion of regional turkish, and mediterranean cuisine at its best. Beer is cold and from the Tap; the cocktails mildly potent with a byte; music is live jazz, blues and traditional Turkish.



For a totally different dining experience, head up to İslamlar village with its wonderful trout farms, authentic village experience. It's a 15 minute drive from Kalkan, and boasts fantastic views of the Kalkan Bay peninsular. For more details speak to our Service Manager who has thorough knowledge of the area.

Shopping: A maze of narrow winding streets make up the main shopping area of Kalkan, also bustling with bars and eateries as well as discos.

Beaches: There are a number of beaches in Kalkan, please check out our web site Trip Advisor page. All Beach Clubs have a restaurant, bar and provide soft and alcoholic beverages and cocktails. Entrance to beaches is free, but you will have to pay for usage of sun-beds. And then there's our favourite; Patara beach. A 15 minute drive will take you to this UNESCO protected 12 km stretch of golden sand, where the Mediterranean logger head turtles come to nest. There is an entrance fee.

Spas: While you're in Kalkan, don't pass out on an authentic Hammam –Turkish bath experience. We'll provide you with booking details.

Weekly market: If you're into your local produce, then the weekly Thursday market is not to be missed. And when we say local produce think everything from fresh fruit & veg to eggs, cheeses, yogurt and honey. Held in Kalkan every Thursday near the Belediye (Municipal) offices on Şehitler Caddesi (road), the local market is also where you can find odd bits and bobs, souvenirs, leather goods, and bargain "designer" ware. A smaller market is held every Sunday, just outside Kalkan on the way to İslamlar (in the mountains) and Yeşilköy. A weekly market is also held in Kaş every Friday, approximately 20minutes drive away.

Excursions: You can organize your local excursions, hiring a car for the duration of your stay, or booking your airport drop off through our Service Manager during your stay. Please see <https://overseascollection.com/EN/tripadvisor> for more information.

HOW TO GET HERE

It should take approximately 1.5 hours to get to Kalkan from Dalaman Airport. The main direction you should be heading towards is Fethiye – Kaş. Here are some directions...

- Exit Dalaman Airport car park, through the barrier where you pay the car park fee and continue straight on.
- Go past the security checkpoint at the airport.
- Continue straight for about 10kms, past the illuminated palm tree through Dalaman town



- When you see a Suzuki Garage on the right, TURN RIGHT. (If you miss this turning, continue on until you come to a cross road with traffic lights, where you turn right on to the D400- it is signposted Antalya & Fethiye.)
- Continue down this road (it is quite uneven) until you reach the end then TURN RIGHT onto the D400.
- You will come to the Goçek Tunnel, you will need approximately 3YTL (Turkish Liras.) Do make sure you have change!
- Pass through the tunnel and continue straight on following the signs to Fethiye.
- Note this landmark, Fethiye Gold Centre. Here's where you need to watch out for police radar speed traps.
- Continue on the D400, pass Fethiye following the signs towards Kaş/Antalya until you arrive at a major intersection where you turn RIGHT, and follow the signs for KAŞ, still continuing on the D400.
- After about 35kms you will arrive in KALKAN

EMERGENCIES

English is widely spoken in Kalkan, as there are over 2,000 Europeans living in the area. This is good to know if you encounter some nastiness and need a hand. In case of emergencies your first point of contact should be a relevant person from the contact list below.

Hospitals/Police: There is a small state run clinic on the Kalamar Road for emergencies. However, this is closed in the evenings and weekends. The nearest main hospital is in Kas and then Fethiye. In the event of an emergency either Police or health related please contact us.

CONTACT DETAILS

For more questions and particular requests, don't hesitate to get in touch, first with our Service Manager.

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